



CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: August 25, 2006 Name: John G. Rauch

Signature:

BRINKS
HOFER
GILSON
& LIONE

Case No. 10022/225

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Missinhoun, Jean L., et al.

Serial No: 09/608,293

Examiner: Boyce, Andre D.

Filed: June 30, 2000

Group Art Unit: 3623

For: SYSTEM AND METHOD FOR
PROVIDING A MULTI-
CHANNEL CUSTOMER
INTERACTION CENTER

PETITION AND FEE FOR EXTENSION OF TIME (37 CFR § 1.136(a))

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is a petition for an extension of the time to respond to the Office Action dated February 27, 2006 for a period of three month(s).

☒ Applicant:☐ claims small entity status. See 37 C.F.R. §1.27.☒ is other than small entity

| | <u>Extension Months</u> | <u>Other Than Small Entity</u> | <u>Small Entity</u> |
|-------------------------------------|-----------------------------|------------------------------------|---------------------|
| <input type="checkbox"/> | One Month | \$120.00 | \$60.00 |
| <input type="checkbox"/> | Two Months | \$450.00 | \$225.00 |
| <input checked="" type="checkbox"/> | Three Months | \$1,020.00 | \$510.00 |

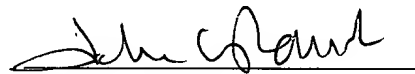
| | | | |
|--------------------------|-------------|------------|------------|
| <input type="checkbox"/> | Four Months | \$1,590.00 | \$795.00 |
| <input type="checkbox"/> | Five Months | \$2,160.00 | \$1,080.00 |

Fee Payment

- ☒ Attached is a check for \$1020 for the Petition fee.
- ☐ Attached is a credit card authorization form for \$_____ for the Petition fee.
- ☐ Charge Petition fee to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.
- ☒ Charge any additional fee required or credit for any excess fee paid to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.

Respectfully submitted,

Dated: August 25, 2006



John G. Rauch
Registration No. 37,218
Attorney for Applicant

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